



Repair Labor Guarantee

If a window, patio door, or entry door installed by A Pane in the Glass Construction, LLC develops an issue that is covered under The Manufacturer's Product Warranty, A Pane in the Glass Construction will provide the labor necessary to repair or replace the part, free of charge for the duration of the manufacturer's warranty for the original purchaser of the product. The duration of the warranty, and its coverage, is at the discretion of the product manufacturer and A Pane in the Glass Construction, LLC. Eligibility of this Repair Labor Guarantee is contingent on full payment of the projects final invoice to A Pane in the Glass Construction, LLC.

Limitations and Exclusions

This Labor Guarantee applies to the original purchaser and cannot be transferred to any other person or party. A Pane in the Glass Construction LLC will not provide Repair Labor, free of charge, for any product not installed by A Pane in the Glass Construction, LLC or any repair or replacement that is not covered by the Manufacturer Warranty.

Bay & Bow windows- This Repair Labor Guarantee is not transferrable and is limited to 5-years for Bay Windows & Bow Windows for all brands installed by A Pane in the Glass Construction, LLC.

Storm Doors- This Labor Guarantee does not apply to storm doors from any manufacturer.

Full Unit, Sash, Door Panels, Frame & Re-Glazing- This Repair Labor Guarantee does not apply to major component failures such as the items listed. A Pane in the Glass Construction, LLC will provide an estimate for the cost of labor to repair or replace these items.

A Pane in the Glass Construction, LLC is not the manufacturer of the windows, patio doors, storm doors or entry doors. The Exclusions in this Guarantee do not affect the terms and conditions of any manufacturer's warranty.

Covered items are at the discretion of the manufacturer and the manufacturer's warranty. Color variance between replacement parts and weathered original material is not covered.

Caulking maintenance is the responsibility of the homeowner. It is not considered part of the product(s) and is not covered by A Pane in the Glass Construction or the manufacturer(s) warranty. Routine maintenance is the purchaser's responsibility and is not covered under this Labor Guarantee.

Internal or External condensation may occur as the natural result of humidity within a home or changes in interior/exterior temperatures. It does not indicate a product defect. Frost or freezing from condensation on the windows, patio doors, or entry doors are also excluded.